

In terms of Clause 6 of the Reserve Bank - Integrated Ombudsman Scheme, 2021 a Centralised Receipt and Processing Centre (CRPC) has been established at Chandigarh to receive complaints filed under the Scheme.

Address:

Centralised Receipt and Processing Centre (CRPC)
Reserve Bank of India
Central Vista, Sector 17
Chandigarh –160017

Online Portal: <https://cms.rbi.org.in>

Toll Free Number: 14448 (9:30 am to 5:15 pm)